City of La Puente
Catalog of Enterprise Systems

VENDOR	PRODUCT	PURPOSE	DESCRIPTION	DEPARTMENT	FREQUENCY COLLECTED	FREQUENCY UPDATED
Data Ticket, Inc.	Data Ticket	Administrative citation processing	Administrative citation processing and collection	Finance	Daily	Daily
Government Outreach	GORequest	Service requests	Centralized processing of service requests	Code Enforcement	Daily	Daily
Granicus	Granicus	City meeting management	Agenda management and audio streaming of meetings	City Clerk	Daily	Daily
Harris Enterprise Resource Planning	Questys	Document management	Document repository	City Clerk	Daily	Daily
Microsoft Corporation	Microsoft Exchange	Enterprise electronic mail	Electronic mail	Information Technology	Daily	Daily
Phoenix Group	WinCite	Parking citation processing	Processing and collection of parking payments	Finance	Daily	Daily
Tyler Technologies	Incode	Financial management	Accounts payable / receivable, budget, cash receipts, general ledger, payroll	Finance	Daily	Daily
Vision Technology Solutions, LLC	Vision Internet	Interest website hosting	Website content posting, news, documents, calendar	Administrative Services	Daily	Daily